Carnegie Mellon University Silicon Valley

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Agenda

- The Problem
- Design Principles
- Our Approach
- Early Evaluation
- Future Work



The Problem – Network

- 1989 Loma Prieta Earthquake
 - 154 of 160 telephone central offices in lost primary power
 - Some lost backup power as well
- "Gold plated" network still suffered outages

Now, 20+ years later...

- Infrastructure is less robust
 - Inherent limitations of wireless communications
 - Implementation shortcomings (e.g., base stations with limited battery backup)
 - Competitive marketplace, lower engineering standards

The Problem – Expectations

- Citizens are more reliant on communications than ever
 - Substantial shift to IP-based data and away from voice
- The rise in importance of Social Networks
- Rising trust of cloud services generally
 - e.g., for banking, healthcare
- But these both make us even more vulnerable to infrastructure disruption

Design Principles

- Citizen-targeted: best-resource-is-closest-resource
- Supports HTML5 smartphones as clients
 - Social networking as a metaphor
 - Minimal or no installation
 - Training-less (or nearly so) with automated admin
- Crowd-sourced infrastructure
 - COTS-based server technology low power!
 - Easily-deployed wireless network
 - Designed for minimal energy requirements
 - Designed-in means of scaling-up
 - Simple QoS controls

Survivable Social Network

An "internet" when all else fails



The Neighborhood "Bubble"

Local-only VoIP and core data services to smartphones



Limited Public Internet

Augment the bubble with satellite and QoS management



Neighborhoods Linked to City

Crowdsourcing of incident info / common operational picture

Underlying Technologies

Linux SBC plus "Use what you've WiFi AP – "run it got at hand" LAMP + WiFi **Smartphones** up the flagpole" Simple, easily established SIP client plus HTML5 browser networking **SSN Engine VolP Service Basic functionality** Developed initially Tailor-made social networking Asterisk plus directory site for neighborhood "friends" that is easy-to-use at CMU, planned as an open-source project



Functionality and Features

- Social Network on smartphones no installation
- Familiar-feeling messaging tools
 - Pre-populated "friends" network
 - Means to tag, escalate critical messages to authorities
- Voice Dialing
 - Pre-configured, friend-list-based
 - SIP and/or HTML5-based approaches

Simplified Maintenance

- While the "lights are on"
 - Neighbor enrollment
 - Syncs with popular social network(s)
 - Self-updating software, networking tools
- During emergency
 - Smartphone via WiFi
 - Information cached from social network
- After emergency
 - Information created on the SSN can be exported



Early Evaluations — Level I

- Quakeville, Palo Alto
 - Rapid prototyping approach
 - Observed users interacting with system
 - Interviewed users
 - Built requirements for v.2







Early Evaluations – Level III

- CMU Disaster Management Initiative Workshop
 - Expanded core functionality
 - Consumer-grade satellite link
 - Added interoperability with other EmComm systems
 - Neighborhood / CERT filtering
 - Local city situational awareness
 - (simulated) Air National Guard
 - Visualization via Hyperwall



Future Work

- Re-engineering core software (Spring, 2013)
 - Developing "one-click" setup and auto-updating
- Exploring more sophisticated RAN approaches
 - WiFi: automated pattern optimization
 - GSM/3G/LTE: requires experimental licenses and/or STA's
- Integrating inter-neighborhood mesh network
 - Standards-based IP meshing (802.11s)
 - Integration with other resilient networking projects
- Adding role-based functionality
- Planning integration with CERT training
- Begin fostering a development community



Learning More

Search for "Survivable Social Network"

or

 http://www.cmu.edu/silicon-valley/dmi/ workshop2012/ssn.html